

Quality Policy Statement

Parks Fabrication Ltd is a UK based company which manufactures steel components for construction and other market sectors.

Company objectives are centred on supplying goods and products that meet the needs and expectations of our customers in all respects of quality, cost, performance, safety, and reliability.

To achieve these objectives a Quality Management System (QMS) has been implemented that satisfies the requirements of **BS EN ISO 9001:2015** Quality management systems. The QMS is maintained by a regular series of internal audits, an annual management review and independent external audits.

Parks Fabrication Ltd understands the importance of and its responsibilities for the quality of the items it produces and the effects it may have on its employees, sub-contractors and others and will undertake to provide and maintain the following objectives:

1. As a minimum comply with all the relevant Quality legislation which affects the business.
2. Communicate with all stakeholders to reduce operational risks throughout the business.
3. Provide and encourage leadership throughout all levels of the business to ensure that all the policy objectives are clearly communicated, understood, achieved, and maintained.
4. A commitment to review operations to identify areas of improvement.
5. An annual review of this policy and its effectiveness.
6. Adequate and suitable information, instruction, and training.
7. Commit to incident prevention and actively investigate any incidents which may arise to prevent any reoccurrence and where necessary report and enforcing or regulatory authorities.
8. The company will undertake reviews of the business risks and keep records of such reviews, ensuring these accurately reflect all the operations of the company.
9. A policy of continuous improvement in quality, service, cost, and technology that will increase efficiency and customer satisfaction.
10. All personnel are empowered within the scope of their responsibilities to ensure that the QMS functions correctly.
11. Maintain a customer focus, our business depends on retaining customer confidence and maintaining customer relationships.
12. Ensuring that our suppliers and business partners are aware of our standard business requirements and foster close working relationships with them.

The director has ultimate responsibility for this policy; however, all employees have responsibilities within this policy (and associated documentation) and as such are required to implement the objectives set out in this policy.

Tony Newbould. Director

